# 2016 INDUSTRY REPORT

Distribution/Manufacturer's Rep/Import/Export

**DC Retirement Plan Benchmarks** 

Report Courtesy of:

John Hancoo



**research** 

### Table of Contents

Summary of Findings	2
Plan Types and Design Features	6
"Auto" Features	19
Participation and Eligibility	28
Employer Match	33
Plan Investments	42
Retirement Income	48
Fees/Expenses	51
Defined Contribution Providers	58
Advice and Advisers	61
Plan Oversight and Administration	69

### asset international

John Hancock RETIREMENT PLAN SERVICES

## Summary of Findings



John Hancock RETIREMENT PLAN SERVICES

### About this report

The *PLANSPONSOR* 2015 Defined Contribution (DC) Survey results incorporate the responses of 5,109 plan sponsors from a broad variety of U.S. industries. Of these 5,109 respondents, 4,406 completed sufficient asset level and plan design information to be included in these reports. Of the 4,406: 1,438 (32.6%) are "Micro" plans (<\$5 million in DC assets), 1,675 (38.0%) are "Small" plans (\$5 million-<\$50 million), 580 (13.2%) are "Mid" plans (\$50-<\$200 million), 417 (9.5%) are "Large" plans (\$200 million-<\$1 billion), and 296 (6.7%) are "Mega" plans (>\$1 billion).

Within the survey, 103 respondents are from Distribution/Manufacturer's Rep/Import/Export. Of these Distribution respondents, 38 (36.9%) are "Micro" plans, 51 (49.5%) are "Small" plans, 5 (4.9%) are "Mid" plans, 7 (6.8%) are "Large" plans, and 2 (1.9%) are "Mega" plans.

This report compares the survey responses of plan sponsors from Distribution/Manufacturer's Rep/Import/Export with those of respondents from All Industries, which includes Distribution/Manufacturer's Rep/Import/Export.

### asset international

### Overall Rankings: Top 50% industries in key plan areas

	Participation Rate	Average Account Balance	Average Deferral Rate	Immediate Eligibility	Immediate Vesting
1	Labor Unions [89.4%]	Law Firm [\$198,752]	Labor Unions [9.2%]	Labor Unions [82.4%]	Labor Unions [87.5%]
2	Pharmaceuticals [87.2%]	Utilities [\$126,887]	Govt: City/Municipal [8.6%]	Govt: County/State/Federal [78.3%]	Education: Higher Ed [54.2%]
3	Credit Unions [86.8%]	Aerospace/Defense [\$119,082]	Consulting [8%]	Govt: City/Municipal [73.9%]	Chemicals/Mining [50%]
4	Insurance/Reinsurance [86.2%]	Consulting [\$116,468]	Law Firm [7.8%]	Fortune 1000 [70.8%]	Education: K-12, Preschool [50%]
5	Research/Development [85.7%]	Fortune 1000 [\$110,862]	Aerospace/Defense [7.5%]	Healthcare (not for profit) [68.4%]	Pharmaceuticals [47.6%]
6	Membership Orgs [85.6%]	Accounting [\$109,781]	Utilities [7.4%]	Education: Higher Ed [59.1%]	Membership Orgs [47.2%]
7	Chemicals/Mining [84.4%]	Engineering [\$108,457]	Fortune 1000 [7.4%]	Education: K-12, Preschool [58.1%]	Environmental [46.2%]
8	Financial Services [84.1%]	Membership Orgs [\$107,980]	Technology [7.4%]	Technology [57.5%]	Law Firm [44.8%]
9	Banking: Commercial [83.9%]	Chemicals/Mining [\$107,035]	Engineering [7.3%]	Aerospace/Defense [55.6%]	Fortune 1000 [44.6%]
10	Holding Co's/Inv Banking [83.4%]	Pharmaceuticals [\$106,900]	Pharmaceuticals [7.3%]	Utilities [55.1%]	Aerospace/Defense [43.6%]
11	Aerospace/Defense [83.3%]	Telecommunications [\$106,507]	Environmental [7.2%]	Chemicals/Mining [54.2%]	Hotels/Gaming [41.2%]
12	Law Firm [83.1%]	Insurance/Reinsurance [\$104,582]	Oil & Gas/Energy [7.1%]	Pharmaceuticals [52.2%]	Non-Profit Orgs [38.2%]
13	Consulting [82.8%]	Research/Development [\$103,479]	Education: Higher Ed [7.1%]	Non-Profit Orgs [51.1%]	Insurance/Reinsurance [37%]
14	Engineering [82.4%]	Financial Services [\$99,494]	Telecommunications [7%]	Oil & Gas/Energy [47%]	Manufacturing: Industrial [36.5%]
15	Accounting [81.4%]	Oil & Gas/Energy [\$97,242]	Consumer Services [7%]	Financial Services [45.7%]	Retail [36.4%]
16	Utilities [81.3%]	Technology [\$96,980]	Accounting [6.9%]	Religious Orgs/Social Svcs [44.3%]	Consulting [35.7%]
17	Fortune 1000 [80.7%]	Holding Co's/Inv Banking [\$93,976]	Chemicals/Mining [6.9%]	Insurance/Reinsurance [41.5%]	Manufacturing: Consumer [35.1%]
18	Architecture [80.7%]	Govt: City/Municipal [\$93,513]	Membership Orgs [6.9%]	Consulting [40.9%]	Oil & Gas/Energy [34.9%]
19	Environmental [80.4%]	Healthcare (for profit) [\$90,750]	Research/Development [6.9%]	Engineering [40.5%]	Financial Services [33.7%]
20	Telecommunications [80.4%]	Equipment [\$90,691]	Media/Communications [6.9%]	Telecommunications [40.4%]	Business Services [32.9%]
21	Technology [80.1%]	Architecture [\$88,648]	Financial Services [6.8%]	Research/Development [38.7%]	Holding Co's/Inv Banking [32.8%]
22	Manufacturing: Industrial [79%]	Building/Construction [\$84,138]	Insurance/Reinsurance [6.6%]	Environmental [32.7%]	Banking: Commercial [32.7%]
23	Oil & Gas/Energy [78.9%]	Labor Unions [\$83,682]	Architecture [6.6%]	Manufacturing: Consumer [29.6%]	Govt: County/State/Federal [31.8%]
24	Non-Profit Orgs [78.5%]	Agriculture [\$83,435]	Real Estate [6.5%]	Consumer Services [29.4%]	Utilities [31.5%]

### asset international



### Overall Rankings: Bottom 50% industries in key plan areas

				· · · · ·	
	Participation Rate	Average Account Balance	Average Deferral Rate	Immediate Eligibility	Immediate Vesting
25	Equipment [78.2%]	Education: Higher Ed [\$82,747]	Transportation/Airlines [6.3%]	Manufacturing: Industrial [29.2%]	Accounting [30.8%]
26	Education: Higher Ed [77.3%]	Manufacturing: Industrial [\$80,374]	Business Services [6.3%]	Automotive Manufacturing [28.3%]	Technology [30.6%]
27	Manufacturing: Consumer [77%]	Distribution [\$79,695]	Holding Co's/Inv Banking [6.2%]	Membership Orgs [28.1%]	Real Estate [30.6%]
28	Media/Communications [76.9%]	Transportation/Airlines [\$79,038]	Agriculture [6.2%]	Transportation/Airlines [27.9%]	Healthcare (for profit) [30.5%]
29	Govt: City/Municipal [76.7%]	Environmental [\$78,018]	Banking: Commercial [6.2%]	Law Firm [27.5%]	Distribution [30.5%]
30	Automotive Manufacturing [76.7%]	Manufacturing: Consumer [\$76,107]	Non-Profit Orgs [6.2%]	Holding Co's/Inv Banking [27.4%]	Agriculture [30%]
31	Transportation/Airlines [75.7%]	Automotive Manufacturing [\$75,759]	Automotive Dealerships/Svc [6.2%]	Architecture [27.1%]	Engineering [29.7%]
32	Wholesale [74.7%]	Wholesale [\$73,952]	Healthcare (for profit) [6.1%]	Accounting [26.4%]	Building/Construction [29.4%]
33	Healthcare (for profit) [74.4%]	Real Estate [\$73,603]	Equipment [6.1%]	Business Services [25.7%]	Telecommunications [29.3%]
34	Business Services [74.1%]	Media/Communications [\$72,193]	Building/Construction [6%]	Real Estate [25.6%]	Consumer Services [29.3%]
35	Distribution [73.5%]	Banking: Commercial [\$69,687]	Manufacturing: Industrial [6%]	Agriculture [25.5%]	Wholesale [29.1%]
36	Building/Construction [72.7%]	Business Services [\$67,738]	Wholesale [5.9%]	Media/Communications [25%]	Govt: City/Municipal [28%]
37	Healthcare (not for profit) [71.3%]	Non-Profit Orgs [\$65,742]	Advertising/Marketing [5.9%]	Banking: Commercial [25%]	Architecture [25.9%]
38	Agriculture [70.9%]	Advertising/Marketing [\$64,796]	Hotels/Gaming [5.9%]	Hotels/Gaming [22.4%]	Religious Orgs/Social Svcs [25.5%]
39	Advertising/Marketing [70.1%]	Automotive Dealerships/Svc [\$61,944]	Govt: County/State/Federal [5.9%]	Building/Construction [21.7%]	Healthcare (not for profit) [25.3%]
40	Real Estate [69.1%]	Hotels/Gaming [\$60,681]	Manufacturing: Consumer [5.8%]	Healthcare (for profit) [19.5%]	Advertising/Marketing [25%]
41	Education: K-12, Preschool [67%]	Consumer Services [\$59,247]	Automotive Manufacturing [5.7%]	Advertising/Marketing [19.4%]	Equipment [23.8%]
42	Consumer Services [66.7%]	Credit Unions [\$54,013]	Healthcare (not for profit) [5.7%]	Equipment [18.8%]	Media/Communications [21.9%]
43	Religious Orgs/Social Svcs [66.5%]	Education: K-12, Preschool [\$51,700]	Credit Unions [5.6%]	Distribution [17.5%]	Automotive Manufacturing [20.9%]
44	Retail [64.2%]	Govt: County/State/Federal [\$51,632]	Distribution [5.4%]	Wholesale [16.8%]	Credit Unions [20.8%]
45	Hotels/Gaming [62.4%]	Retail [\$51,266]	Retail [5.4%]	Credit Unions [16.5%]	Transportation/Airlines [20.5%]
46	Automotive Dealerships/Svc [61.8%]	Healthcare (not for profit) [\$49,514]	Restaurants/Food Service [5.3%]	Retail [14.6%]	Automotive Dealerships/Svc [19%]
47	Govt: County/State/Federal [61.2%]	Restaurants/Food Service [\$44,220]	Religious Orgs/Social Svcs [5.3%]	Restaurants/Food Service [12.8%]	Restaurants/Food Service [18.2%]
48	Restaurants/Food Service [51.1%]	Religious Orgs/Social Svcs [\$39,468]	Education: K-12, Preschool [5.1%]	Automotive Dealerships/Svc [4.8%]	Research/Development [17.4%]

### asset international



## Plan Types and Design Features



John Hancock RETIREMENT PLAN SERVICES

### What type of DC plan does your organization offer?

			All Inc	dustries			Distribution/Manufacturer's Rep/Import/Export								
Plan type	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)			
401(k)	87.6%	91.6%	87.7%	81.7%	81.1%	86.9%	99.0%	100.0%	98.0%	100.0%	100.0%	100.0%			
403(b)	10.5%	6.9%	9.4%	16.6%	18.1%	13.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
457	9.4%	3.9%	8.9%	13.1%	20.9%	17.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
Money Purchase	2.9%	1.5%	2.8%	4.2%	5.4%	4.6%	1.9%	2.6%	0.0%	0.0%	14.3%	0.0%			
Profit Sharing	19.4%	17.1%	20.9%	22.1%	21.7%	13.5%	25.2%	15.8%	29.4%	60.0%	14.3%	50.0%			
ESOP	4.0%	1.6%	4.0%	4.4%	7.2%	11.6%	5.8%	5.3%	3.9%	40.0%	0.0%	0.0%			
KSOP	0.4%	0.1%	0.4%	0.2%	0.3%	2.3%	1.9%	0.0%	3.9%	0.0%	0.0%	0.0%			
Nonqualified Deferred Compensation (NQDC)	10.2%	0.9%	5.5%	16.1%	32.3%	45.2%	9.7%	2.6%	2.0%	60.0%	57.1%	50.0%			
SEP	0.4%	0.4%	0.3%	0.7%	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
SIMPLE IRA	0.6%	0.8%	0.4%	0.7%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
Other	3.5%	2.0%	3.0%	4.1%	8.8%	6.2%	1.9%	0.0%	3.9%	0.0%	0.0%	0.0%			

### asset international

Tohn Han-PLAN SERVICES

## Does your organization offer any of these additional workplace retirement/savings plans?

			All Ind	ustries			I	Distributi	on/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)
Defined Benefit Plan (Traditional)	21.2%	12.9%	17.6%	24.7%	42.0%	50.6%	8.1%	8.3%	6.0%	0.0%	14.3%	50.0%
Defined Benefit Plan (Cash Balance)	4.8%	1.6%	1.8%	5.1%	13.7%	26.3%	2.0%	0.0%	0.0%	0.0%	28.6%	0.0%
Defined Benefit Plan (Hybrid/ Other formula)	1.6%	1.1%	0.4%	1.5%	4.7%	8.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Equity Compensation (e.g., Stock) Plan	6.4%	1.2%	3.0%	9.6%	19.4%	28.6%	3.0%	0.0%	0.0%	0.0%	42.9%	0.0%
Health Savings Accounts (HSA)	37.3%	25.7%	36.4%	45.4%	54.7%	63.1%	32.3%	16.7%	36.0%	75.0%	42.9%	100.0%
Retiree Health Benefits	9.8%	1.7%	4.8%	15.8%	30.6%	40.8%	3.0%	0.0%	4.0%	0.0%	0.0%	50.0%
529 College Savings Plan	6.0%	1.7%	5.5%	10.5%	13.2%	11.4%	3.0%	2.8%	2.0%	0.0%	14.3%	0.0%
NONE - Do not offer any of these benefits	42.8%	61.1%	45.6%	25.8%	11.9%	7.5%	54.5%	72.2%	52.0%	25.0%	14.3%	0.0%

#### asset international

PLAN SERVICES

# Have you bundled administration of your DB and DC plans with a single provider?

			All Ind	ustries			Distribution/Manufacturer's Rep/Import/Export							
	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)		
Yes	34.5%	40.1%	37.7%	29.5%	27.8%	34.8%	22.2%	0.0%	0.0%	N/A	50.0%	100.0%		
No - our DB plan is managed by a different provider than our DC plan	38.9%	26.9%	41.3%	47.4%	42.9%	35.4%	11.1%	0.0%	33.3%	N/A	0.0%	0.0%		
No - our DB plan is internally administered	17.7%	5.6%	11.3%	20.5%	28.8%	28.5%	22.2%	0.0%	33.3%	N/A	50.0%	0.0%		
Unsure / Don't know	8.9%	27.4%	9.7%	2.6%	0.5%	1.3%	44.4%	100.0%	33.3%	N/A	0.0%	0.0%		

#### asset international

PLAN SERVICES

### Do you provide a Roth contribution option?

			All Ind	lustries			Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)		
Yes	62.0%	59.0%	62.0%	65.1%	61.6%	69.7%	63.0%	65.5%	67.3%	60.0%	28.6%	50.0%		
No	38.0%	41.0%	38.0%	34.9%	38.4%	30.3%	37.0%	34.5%	32.7%	40.0%	71.4%	50.0%		

asset		
internat	tio	nal

John Hanco RETIREMENT PLAN SERVICES

### Is your DC plan a "Safe Harbor" plan?

			All Ir	ndustries				Distrib	oution/Manufac	turer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	49.0%	60.7%	46.3%	42.2%	38.6%	39.8%	48.2%	53.6%	47.6%	0.0%	50.0%	100.0%
No	51.0%	39.3%	53.7%	57.8%	61.4%	60.2%	51.8%	46.4%	52.4%	100.0%	50.0%	0.0%



John Hanco RETIREMENT PLAN SERVICES

# If so, which of the following Safe Harbor matching formulas have you adopted?

			All Inc	lustries			ĺ	Distributio	on/Manufactı	turer's Rep/Import/Export			
	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200- \$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Basic: 100% on first 3%; 50% on next 2%	25.9%	28.6%	26.6%	21.9%	19.5%	20.5%	25.0%	33.3%	15.0%	N/A	33.3%	50.0%	
Enhanced: 100% on first 4%	9.7%	10.4%	8.4%	8.7%	12.2%	12.5%	12.5%	26.7%	5.0%	N/A	0.0%	0.0%	
Enhanced: 100% on first 5%	6.5%	5.6%	6.7%	6.0%	8.1%	9.1%	2.5%	6.7%	0.0%	N/A	0.0%	0.0%	
Enhanced: 100% on first 6%	6.9%	4.8%	5.8%	6.6%	12.2%	21.6%	10.0%	6.7%	10.0%	N/A	33.3%	0.0%	
Auto Enrollment match: 100% of first 1%; 50% of next 5%	4.7%	1.8%	4.6%	9.8%	8.9%	9.1%	10.0%	0.0%	20.0%	N/A	0.0%	0.0%	
Non-elective contribution: guaranteed or flexible option 3%	26.1%	30.6%	27.7%	23.5%	13.8%	8.0%	17.5%	13.3%	20.0%	N/A	0.0%	50.0%	
Other	14.8%	9.8%	16.0%	20.8%	22.8%	18.2%	20.0%	6.7%	30.0%	N/A	33.3%	0.0%	
Unsure/Don't know	5.3%	8.4%	4.1%	2.7%	2.4%	1.1%	2.5%	6.7%	0.0%	N/A	0.0%	0.0%	

### asset international

PLAN SERVICES

### Does the plan include a loan provision?

			All Inc	lustries		Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Yes	80.7%	73.8%	80.3%	86.3%	90.6%	91.9%	86.5%	82.4%	87.5%	80.0%	100.0%	100.0%	
No	19.3%	26.2%	19.7%	13.7%	9.4%	8.1%	13.5%	17.6%	12.5%	20.0%	0.0%	0.0%	

asset international

John Hanco PLAN SERVICES

## If loans are offered, what % of plan participants have outstanding loans?

			All Inc	lustries			Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)		
Average	14.3%	10.3%	14.3%	17.2%	18.4%	19.7%	18.0%	10.8%	19.2%	29.1%	27.8%	40.0%		
Median	12.0%	6.0%	12.0%	15.0%	18.0%	20.0%	17.3%	5.0%	18.2%	27.5%	25.0%	40.0%		



PLAN SERVICES

## Does your plan allow separated employees to continue to make loan payments after termination?

			All In	dustries			Γ	Distributio	on/Manufactu	rer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes - feature has been or will be implemented in our plan	20.4%	8.1%	13.9%	31.2%	47.5%	49.4%	11.4%	9.7%	4.5%	25.0%	57.1%	0.0%
No - feature is not available and we have not discussed adding it	60.7%	59.2%	71.8%	58.0%	44.1%	37.6%	67.0%	54.8%	81.8%	75.0%	28.6%	50.0%
No - our plan requires repayment at termination, but we are considering adding this feature	4.5%	4.8%	3.9%	4.2%	4.9%	5.9%	4.5%	3.2%	4.5%	0.0%	14.3%	0.0%
No - our plan does not have a loan provision	1.1%	2.3%	0.6%	0.7%	0.3%	0.4%	2.3%	6.5%	0.0%	0.0%	0.0%	0.0%
Don't know	13.2%	25.5%	9.7%	5.9%	3.2%	6.8%	14.8%	25.8%	9.1%	0.0%	0.0%	50.0%

#### asset international

AN SERVICES

## Average loan balance for participants with open/outstanding loans:

			All Ir	ndustries				Distribu	tion/Manufac	turer's Rep/Im <sub>l</sub>	port/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Average	\$8,860	\$7,516	\$9,235	\$9,675	\$9,363	\$10,216	\$8,018	\$7,468	\$8,435	\$7,777	\$8,182	\$9,000
Median	\$7,700	\$5,000	\$8,000	\$8,592	\$8,526	\$9,025	\$7,850	\$6,800	\$8,000	\$7,600	\$8,065	\$9,000

asset international

tohn Ha PLAN SERVICES

# Which of the following in-service distribution options are allowed by your plan document?

			All Inc	dustries				Distribu	tion/Manufac	turer's Rep/Imp	oort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Hardship withdrawals	90.5%	88.5%	90.5%	92.3%	93.5%	96.0%	89.1%	83.3%	89.6%	100.0%	100.0%	100.0%
Distributions connected to specific age	73.6%	65.7%	74.7%	80.7%	79.0%	83.9%	73.9%	66.7%	75.0%	100.0%	85.7%	50.0%
Distributions to active duty military (HEART Act)	29.9%	21.0%	28.2%	38.1%	42.0%	49.6%	20.7%	13.3%	18.8%	60.0%	42.9%	0.0%
Distribution of rollover assets from previous employer	32.7%	24.2%	27.4%	42.4%	52.6%	57.7%	33.7%	20.0%	31.3%	80.0%	85.7%	0.0%
Distribution of after tax dollars	16.9%	10.7%	11.8%	19.5%	31.9%	52.0%	18.5%	20.0%	12.5%	40.0%	28.6%	50.0%
Other specific circumstances	5.9%	5.3%	4.4%	5.9%	9.0%	14.5%	4.3%	10.0%	2.1%	0.0%	0.0%	0.0%

#### asset international

PLAN SERVICES

### If hardship withdrawals are offered, what % of plan participants have made hardship withdrawals in the past year?

			All Ir	dustries				Distribu	tion/Manufac	turer's Rep/Im	port/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Average	1.6%	1.1%	1.4%	2.1%	2.5%	2.6%	1.8%	1.2%	1.9%	2.7%	2.3%	5.0%
Median	0.5%	0.0%	0.5%	1.0%	1.0%	1.8%	1.0%	0.0%	1.0%	3.0%	2.0%	5.0%



PLAN SERVICES

## "Auto" Features



John Hancock RETIREMENT PLAN SERVICES

### Do you use automatic enrollment?

			All Inc	lustries				Distribu	ition/Manufac	turer's Rep/Imp	oort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	41.1%	22.0%	41.5%	59.4%	63.7%	65.6%	37.8%	17.1%	46.9%	40.0%	71.4%	50.0%
No	55.7%	71.3%	56.3%	40.2%	35.7%	33.6%	60.2%	77.1%	53.1%	60.0%	28.6%	50.0%
Unsure	3.2%	6.8%	2.2%	0.4%	0.5%	0.8%	2.0%	5.7%	0.0%	0.0%	0.0%	0.0%

asset international

John Hancoc RETIREMENT PLAN SERVICES

# When you implemented auto enrollment, which employee groups were included in the rollout?

			All Inc	lustries			D	istributio	n/Manufactu	rer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
New / future employees	85.9%	75.8%	86.2%	87.4%	91.4%	90.4%	91.7%	100.0%	86.4%	100.0%	100.0%	100.0%
Existing employees not enrolled in plan	28.3%	30.2%	28.4%	34.4%	22.7%	21.7%	22.2%	33.3%	18.2%	100.0%	0.0%	0.0%
Existing employees enrolled in plan but contributing below the default rate (opt- out auto-boost)	13.5%	8.3%	13.0%	18.0%	15.0%	13.3%	19.4%	0.0%	18.2%	100.0%	0.0%	100.0%
Existing employees enrolled in plan but not invested in the QDIA	1.7%	2.6%	1.6%	1.7%	0.9%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	6.0%	8.3%	5.8%	4.4%	5.2%	6.6%	2.8%	0.0%	4.5%	0.0%	0.0%	0.0%

#### asset international

PLAN SERVICES

# Which (if any) of the following types of "re-enrollment" did your plan take in the past 12-18 months?

			All Inc	dustries			I	Distributio	on/Manufactı	ırer's Rep/Impo	ort/Export		
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Re-enrolled employees not participating in the plan	13.0%	11.5%	12.0%	14.1%	14.5%	16.9%	17.1%	22.2%	8.3%	50.0%	20.0%	100.0%	
Re-enrolled participants saving below the default deferral rate		2.5%	6.4%	9.4%	9.0%	6.6%	7.3%	0.0%	0.0%	100.0%	0.0%	100.0%	
Re-enrolled participants not invested in the default investment	1.8%	1.7%	1.0%	2.4%	2.7%	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
We have not attempted to re- enroll any employees/ participants	84.5%	87.2%	85.6%	82.1%	82.4%	81.3%	80.5%	77.8%	91.7%	0.0%	80.0%	0.0%	

#### asset international

PLAN SERVICES

# How frequently does (or do you expect) your organization use re-enrollment campaigns?

			All Inc	dustries			[	Distributio	on/Manufactu	irer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Annually	39.3%	40.4%	44.3%	34.4%	42.2%	25.8%	50.0%	0.0%	50.0%	50.0%	100.0%	100.0%
Every other year	9.2%	7.7%	9.4%	11.5%	6.7%	9.7%	12.5%	0.0%	0.0%	50.0%	0.0%	0.0%
Other frequency	14.9%	11.5%	12.3%	18.0%	15.6%	22.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Not applicable - our re-enrollment campaign was a one-time event	36.6%	40.4%	34.0%	36.1%	35.6%	41.9%	37.5%	100.0%	50.0%	0.0%	0.0%	0.0%



ohn H. PLAN SERVICES

### Who is included in re-enrollment campaigns?

			All Inc	dustries			[	Distributio	on/Manufactu	rer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Only those employees/ participants who have opted out/made elections more than one year ago	10.0%	8.3%	10.5%	14.5%	7.3%	6.7%	14.3%	0.0%	50.0%	0.0%	0.0%	0.0%
All employees/ participants meeting the campaign criteria (no filter)	80.3%	83.3%	81.1%	76.4%	85.4%	73.3%	71.4%	0.0%	50.0%	100.0%	100.0%	100.0%
Only those employees/partic ipants who have opted out/made elections more than two years ago	3.0%	2.1%	3.2%	1.8%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	6.7%	6.3%	5.3%	7.3%	7.3%	10.0%	14.3%	100.0%	0.0%	0.0%	0.0%	0.0%

### asset international

PLAN SERVICES

# What is the default investment for automatic enrollment?

			All Ind	lustries				Distribut	tion/Manufactu	urer's Rep/Impoi	rt/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Retail Target- Date Fund (Active)	30.2%	18.8%	32.6%	37.8%	31.6%	23.2%	25.0%	50.0%	27.3%	0.0%	0.0%	0.0%
Retail Target- Date Fund (Indexed)	21.4%	11.9%	18.2%	20.9%	30.4%	35.7%	25.0%	0.0%	22.7%	50.0%	60.0%	0.0%
Custom Target- Date Fund	10.1%	6.9%	7.7%	11.1%	12.2%	19.0%	8.3%	0.0%	9.1%	0.0%	20.0%	0.0%
Risk-based Lifestyle Fund	4.9%	5.4%	4.9%	7.1%	3.4%	2.4%	8.3%	0.0%	9.1%	0.0%	20.0%	0.0%
Balanced Fund	11.3%	16.5%	14.1%	9.5%	6.3%	3.6%	16.7%	16.7%	18.2%	0.0%	0.0%	100.0%
Professionally Managed Acct	6.9%	11.5%	6.9%	4.1%	6.8%	4.8%	5.6%	16.7%	4.5%	0.0%	0.0%	0.0%
Stable Value Fund / GIC	4.3%	8.0%	4.9%	2.4%	3.4%	1.2%	5.6%	16.7%	0.0%	50.0%	0.0%	0.0%
Money Market Fund	4.1%	13.4%	4.1%	1.0%	0.8%	0.0%	2.8%	0.0%	4.5%	0.0%	0.0%	0.0%
Other	7.0%	8.0%	6.6%	6.1%	5.5%	10.7%	2.8%	0.0%	4.5%	0.0%	0.0%	0.0%

### asset international

PLAN SERVICES

# What is the default deferral rate as a percentage of the employee's salary?

			All In	dustries				Distribu	tion/Manufac	cturer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
1%	5.1%	8.6%	6.0%	1.0%	4.3%	4.9%	5.6%	0.0%	9.1%	0.0%	0.0%	0.0%
2%	8.6%	9.4%	9.3%	7.6%	8.2%	7.3%	8.3%	16.7%	9.1%	0.0%	0.0%	0.0%
3%	45.0%	46.6%	48.0%	44.8%	40.5%	37.8%	58.3%	50.0%	59.1%	100.0%	40.0%	100.0%
4%	12.1%	9.0%	11.3%	13.8%	15.9%	12.2%	11.1%	0.0%	9.1%	0.0%	40.0%	0.0%
5%	10.9%	8.6%	8.9%	14.8%	10.8%	14.6%	5.6%	16.7%	0.0%	0.0%	20.0%	0.0%
6%	13.9%	12.0%	12.7%	12.8%	17.2%	18.3%	8.3%	16.7%	9.1%	0.0%	0.0%	0.0%
>6%	3.7%	3.8%	3.1%	5.2%	3.0%	4.3%	2.8%	0.0%	4.5%	0.0%	0.0%	0.0%

asset international

PLAN SERVICES

# Does your plan offer "auto escalation" (i.e., automatic deferral increases)?

			All Ind	ustries				Distribu	tion/Manufac	turer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5- <\$50MM)	<b>Mid</b> (\$50- <\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
No	61.7%	73.7%	66.7%	48.5%	38.5%	28.2%	63.7%	81.1%	56.9%	40.0%	42.9%	50.0%
Yes - but participation is voluntary and participants must opt in to auto escalation	16.4%	8.7%	14.2%	22.9%	31.9%	34.7%	13.7%	2.7%	19.6%	20.0%	28.6%	0.0%
Yes - participants are defaulted into auto escalation at time of enrollment unless they opt out; all other participants can opt in at any time	16.5%	6.0%	16.1%	27.3%	28.8%	35.1%	19.6%	8.1%	23.5%	40.0%	28.6%	50.0%
Unsure	5.4%	11.7%	3.0%	1.3%	0.8%	1.9%	2.9%	8.1%	0.0%	0.0%	0.0%	0.0%

#### asset international

ohn H PLAN SERVICES

## Participation and Eligibility



John Hancoo RETIREMENT PLAN SERVICES

# What is the participation rate in your DC plan among eligible employees?

			All Inc	lustries		Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Average	77.1%	73.1%	78.5%	79.2%	80.3%	80.5%	73.5%	68.8%	77.0%	67.4%	77.2%	82.0%	
Median	84.0%	80.0%	85.0%	86.0%	86.0%	88.0%	75.0%	74.5%	79.2%	63.0%	74.3%	82.0%	



PLAN SERVICES

### Average Participant Account Balance:

			All Ir	ndustries		Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Average	\$86,326	\$69,868	\$87,820	\$95,709	\$95,224	\$119,055	\$79,695	\$59,558	\$89,705	\$85,660	\$85,295	\$152,673	
Median	\$68,316	\$50,000	\$69,607	\$78,553	\$85,200	\$106,187	\$72,300	\$42,714	\$89,134	\$78,000	\$85,463	\$152,673	



John Hanco RETIREMENT PLAN SERVICES

# Average Contribution/Deferral Rate Among Active Participants:

			All Ind	ustries			Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)		
Average	6.4%	6.1%	6.1%	6.8%	7.3%	7.6%	5.4%	5.0%	5.5%	5.3%	6.0%	6.1%		
Median	6.0%	5.0%	6.0%	6.6%	7.0%	7.6%	5.3%	5.0%	5.8%	5.2%	6.3%	6.1%		

asset international

John Hanco PLAN SERVICES

# When are full-time employees eligible to participate in the plan?

			All Ind	ustries			Distribution/Manufacturer's Rep/Import/Export						
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50- <\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Immediately upon hire	34.9%	17.5%	27.3%	53.6%	71.9%	81.8%	17.5%	13.2%	13.7%	0.0%	57.1%	100.0%	
Within 3 months	26.2%	22.0%	33.0%	27.3%	20.5%	14.3%	39.8%	31.6%	41.2%	100.0%	42.9%	0.0%	
After 4 to 6 months	12.8%	16.5%	15.1%	9.0%	2.6%	1.6%	17.5%	26.3%	15.7%	0.0%	0.0%	0.0%	
After 7 to 11 months of employment	1.5%	2.2%	1.9%	0.4%	0.3%	0.0%	4.9%	5.3%	5.9%	0.0%	0.0%	0.0%	
At 1 year of employment	23.6%	40.6%	21.6%	9.5%	4.2%	1.6%	19.4%	21.1%	23.5%	0.0%	0.0%	0.0%	
After more than 1 year of employment	1.0%	1.3%	1.1%	0.2%	0.5%	0.8%	1.0%	2.6%	0.0%	0.0%	0.0%	0.0%	

#### asset international

PLAN SERVICES

## **Employer Match**



John Hancock RETIREMENT PLAN SERVICES

## Does your organization offer a matching contribution\* to participant accounts?

			All li	ndustries		Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Yes	75.1%	66.9%	76.5%	78.7%	82.8%	91.5%	82.5%	86.8%	82.4%	60.0%	85.7%	50.0%	
No	24.1%	31.4%	23.2%	20.7%	16.7%	8.5%	17.5%	13.2%	17.6%	40.0%	14.3%	50.0%	
Unsure	0.8%	1.7%	0.3%	0.6%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	

\*NOTE: A matching contribution requires a participant contribution that is "matched" by the employer up to some defined limit (i.e., 50% match on first 6% of salary, dollar-for-dollar up to \$1000, etc.).

asset	
international	

# Does your organization offer a non-elective or profit sharing contribution\* to participant accounts?

			All Ir	ndustries		Distribution/Manufacturer's Rep/Import/Export							
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	
Yes	48.2%	42.7%	50.6%	53.1%	51.9%	47.5%	42.3%	41.2%	46.9%	60.0%	0.0%	50.0%	
No	48.3%	50.7%	47.0%	44.6%	47.9%	51.0%	52.6%	47.1%	51.0%	40.0%	100.0%	50.0%	
Unsure	3.5%	6.6%	2.4%	2.4%	0.3%	1.6%	5.2%	11.8%	2.0%	0.0%	0.0%	0.0%	

\*NOTE: These contributions generally do NOT require participant contributions.

asset international

PLAN SERVICE

### If you provide a match, please select the option that most closely relates to your match formula:

			All In	dustries				Distribu	tion/Manufact	urer's Rep/Imp	oort/Export	
Match	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
More than 100% of first 6% of salary	7.8%	8.6%	7.3%	7.5%	5.4%	10.0%	8.6%	12.5%	5.1%	0.0%	16.7%	0.0%
100% of first 6% of salary	11.8%	11.7%	10.0%	11.4%	14.0%	18.7%	6.2%	9.4%	5.1%	0.0%	0.0%	0.0%
51%-99% of first 6% of salary	27.7%	25.3%	25.6%	29.4%	32.5%	37.0%	32.1%	21.9%	35.9%	0.0%	66.7%	100.0%
50% of first 6% of salary	21.2%	19.5%	22.3%	25.9%	20.7%	14.8%	23.5%	31.3%	17.9%	33.3%	16.7%	0.0%
Less than 50% of first 6% of salary	23.3%	26.6%	27.1%	18.2%	17.5%	9.6%	25.9%	18.8%	33.3%	66.7%	0.0%	0.0%
Other	8.2%	8.4%	7.8%	7.7%	9.9%	10.0%	3.7%	6.3%	2.6%	0.0%	0.0%	0.0%

#### asset international

LAN SERVICES

## If you provide a match, how frequently are matching contributions made to plan participants?

			All In	dustries				Distribu	tion/Manufac	turer's Rep/Im	port/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Annually	14.4%	16.6%	15.0%	13.1%	10.3%	10.6%	21.7%	25.0%	19.5%	33.3%	16.7%	0.0%
Quarterly	2.5%	1.7%	2.6%	3.9%	1.6%	4.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Monthly	5.5%	7.6%	5.1%	3.6%	3.8%	5.1%	10.8%	18.8%	7.3%	0.0%	0.0%	0.0%
Twice monthly (24 times per year)	16.9%	19.2%	16.6%	16.2%	16.0%	11.9%	8.4%	6.3%	12.2%	0.0%	0.0%	0.0%
Biweekly (26 times per year)	43.5%	39.4%	43.6%	47.5%	48.0%	46.4%	34.9%	25.0%	39.0%	66.7%	50.0%	0.0%
Weekly	9.1%	12.2%	10.4%	5.3%	5.0%	2.1%	12.0%	15.6%	12.2%	0.0%	0.0%	0.0%
Varies (by employee type, different payroll periods, etc.)	4.5%	1.6%	3.8%	5.3%	8.8%	11.9%	6.0%	6.3%	4.9%	0.0%	0.0%	100.0%
Other	3.5%	1.6%	2.9%	5.1%	6.6%	7.2%	6.0%	3.1%	4.9%	0.0%	33.3%	0.0%

#### asset international

I AN SERVICES

Excluding limits imposed by the Department of Labor, does your plan have a hard-dollar cap on matching contributions?

			All Inc	lustries				Distributi	on/Manufactı	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	8.5%	5.7%	8.7%	8.2%	11.9%	13.9%	9.0%	9.4%	5.6%	33.3%	16.7%	0.0%
No	91.5%	94.3%	91.3%	91.8%	88.1%	86.1%	91.0%	90.6%	94.4%	66.7%	83.3%	100.0%



PLAN SERVICES

## Does your plan include a provision to "true up" matching contributions\*?

			All Inc	lustries				Distributi	on/Manufactı	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	30.5%	17.3%	28.0%	45.0%	47.5%	46.2%	25.6%	15.6%	30.0%	33.3%	50.0%	0.0%
No	51.3%	48.8%	56.2%	49.6%	46.9%	45.8%	54.9%	53.1%	55.0%	66.7%	50.0%	100.0%
Unsure	18.2%	34.0%	15.8%	5.3%	5.7%	8.1%	19.5%	31.3%	15.0%	0.0%	0.0%	0.0%

\*A "true up" match can be used to restore matching contributions "lost" when a participant reaches the annual contribution limit prior to year-end and thus foregoes the opportunity to make additional contributions that would otherwise have been matched. In such situation, a plan may elect to "true up" the employer matching contribution.

#### asset international

### What percentage of active participants are deferring enough salary to take full advantage of the maximum employer match?

			All Inc	lustries				Distribut	ion/Manufac	turer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
All or nearly all participants (90% or more)	23.3%	33.0%	20.8%	16.5%	17.1%	18.4%	12.2%	18.8%	7.5%	33.3%	0.0%	0.0%
Vast majority (75% or more)	26.6%	19.1%	27.3%	29.6%	33.3%	38.6%	19.5%	21.9%	20.0%	33.3%	0.0%	0.0%
More than average (more than 50% but less than 75%)	26.3%	19.5%	26.8%	32.5%	34.0%	29.8%	28.0%	18.8%	30.0%	0.0%	66.7%	100.0%
Less than average (more than 25% but less than 50%)	15.5%	15.2%	17.4%	15.3%	12.4%	11.4%	28.0%	21.9%	32.5%	33.3%	33.3%	0.0%
A minority (between 10% and 25%)	4.9%	5.8%	5.7%	4.7%	1.9%	1.8%	9.8%	12.5%	10.0%	0.0%	0.0%	0.0%
Very few (<10%)	3.4%	7.5%	2.1%	1.5%	1.3%	0.0%	2.4%	6.3%	0.0%	0.0%	0.0%	0.0%

#### asset international

LAN SERVICES

### How long before participants are 100% vested in the match?

			All In	dustries				Distribu	tion/Manufac	turer's Rep/Impo	rt/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Immediately on enrollment	33.7%	31.5%	31.4%	37.1%	40.6%	39.0%	30.5%	28.1%	30.0%	33.3%	33.3%	100.0%
6 months	0.6%	0.9%	0.6%	1.0%	0.0%	0.4%	1.2%	0.0%	2.5%	0.0%	0.0%	0.0%
1 year	3.1%	3.5%	2.3%	2.2%	3.8%	6.4%	3.7%	0.0%	5.0%	0.0%	16.7%	0.0%
2 years	4.4%	2.2%	3.7%	7.0%	6.6%	8.9%	6.1%	0.0%	10.0%	33.3%	0.0%	0.0%
3 years	12.5%	7.9%	10.6%	14.9%	21.4%	23.3%	4.9%	3.1%	7.5%	0.0%	0.0%	0.0%
4 years	3.5%	3.4%	3.0%	5.5%	3.5%	3.4%	1.2%	3.1%	0.0%	0.0%	0.0%	0.0%
5 years	22.5%	25.3%	23.8%	21.2%	15.7%	16.1%	23.2%	34.4%	10.0%	33.3%	50.0%	0.0%
6 years	17.8%	21.8%	23.0%	10.8%	7.5%	2.5%	24.4%	21.9%	32.5%	0.0%	0.0%	0.0%
7 years	1.7%	3.1%	1.5%	0.2%	0.9%	0.0%	4.9%	9.4%	2.5%	0.0%	0.0%	0.0%
After more than 7 years	0.2%	0.5%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

asset international

John Hanco PLAN SERVICES

### **Plan Investments**



John Hancoc RETIREMENT PLAN SERVICES

## Do you currently offer any of the following types of investment options in your plan?

			All In	dustries			l l	Distributio	on/Manufactu	rer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)
Target-Date Funds	75.4%	66.9%	76.0%	81.5%	83.0%	87.6%	70.2%	67.6%	72.3%	40.0%	100.0%	50.0%
Target-Risk Funds (i.e., "growth", "conservative", etc.)	41.7%	54.8%	44.0%	34.1%	21.4%	13.1%	50.0%	61.8%	44.7%	100.0%	0.0%	0.0%
Balanced Funds	71.5%	73.0%	74.3%	69.7%	69.2%	55.0%	76.6%	79.4%	78.7%	40.0%	83.3%	50.0%
Professionally Managed Accounts (for participants)	30.6%	28.1%	30.8%	27.7%	31.4%	44.6%	33.0%	35.3%	31.9%	40.0%	16.7%	50.0%
Money Market Fund	62.0%	63.9%	64.0%	60.4%	56.8%	52.2%	60.6%	61.8%	61.7%	40.0%	66.7%	50.0%
Employer Stock	7.7%	1.8%	3.4%	7.4%	21.1%	41.0%	3.2%	0.0%	0.0%	0.0%	33.3%	50.0%
Stable Value Funds	59.3%	41.3%	63.4%	70.1%	76.2%	70.5%	56.4%	41.2%	68.1%	60.0%	66.7%	0.0%
Real Estate / REITS	26.0%	22.3%	28.6%	29.1%	26.5%	21.1%	31.9%	29.4%	34.0%	40.0%	33.3%	0.0%
Alternative Investments (hedge funds, private equity, etc.)	4.6%	5.1%	4.5%	4.6%	3.0%	6.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Socially Responsible Funds	10.3%	10.5%	9.2%	10.4%	12.7%	12.4%	2.1%	0.0%	2.1%	20.0%	0.0%	0.0%

#### asset international

PLAN SERVICES

## How many investment options are offered in your defined contribution plan?\*

			All In	dustries				Distrik	oution/Manufa	acturer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Average	21.3	23.5	21.5	19.4	19.4	18.9	19.7	19.6	21.1	14.5	16.8	11.5
Median	18.0	20.0	19.0	18.0	17.0	15.0	18.5	19.5	19.5	15.0	16.0	11.5
How m	any in	dexed	funds ar	e offered?								
Average	5.3	6.5	5.2	4.4	4.4	5.7	4.0	4.8	3.3	6.0	4.0	4.0
Median	4.0	4.0	3.0	4.0	4.0	4.0	3.0	3.0	3.0	3.5	3.0	4.0

\* Target-date fund families/series are counted as one investment option.

#### asset international

PLAN SERVICES

## What is the average number of investment options held by your DC plan participants?

			All Ind	ustries				Distribut	ion/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Average	5.2	5.7	5.3	5.1	4.5	4.2	5.0	4.7	5.4	6.8	3.0	3.2
Median	4.0	5.0	4.6	4.0	4.0	4.0	4.0	5.0	4.0	7.0	3.0	3.2

asset international

PLAN SERVICES

## Which investment vehicles is your organization currently using in its DC plan?

			All In	dustries				Distributi	on/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)
Mutual Funds	91.7%	89.8%	93.2%	95.3%	94.4%	80.6%	84.4%	77.8%	85.1%	100.0%	100.0%	100.0%
Separate Accounts	20.5%	22.2%	19.5%	13.6%	15.0%	39.9%	17.7%	16.7%	19.1%	20.0%	16.7%	0.0%
Collective Investment Trust	14.2%	7.2%	8.3%	14.5%	30.0%	56.5%	10.4%	5.6%	6.4%	20.0%	33.3%	100.0%
ETFs (outside of brokerage windows)	9.2%	12.0%	9.6%	6.3%	4.6%	6.0%	6.3%	11.1%	4.3%	0.0%	0.0%	0.0%
Self-Directed Brokerage Window	18.1%	7.5%	13.4%	28.9%	36.2%	46.0%	8.3%	5.6%	6.4%	20.0%	16.7%	50.0%
Mutual Fund Window	4.6%	5.5%	3.8%	3.5%	2.9%	9.7%	3.1%	5.6%	2.1%	0.0%	0.0%	0.0%
Other	4.8%	5.7%	3.9%	2.9%	6.7%	6.5%	5.2%	8.3%	4.3%	0.0%	0.0%	0.0%

#### asset international

PLAN SERVICES

## How often do you formally review the investment options?

			All Inc	dustries				Distribut	ion/Manufac	turer's Rep/Im <sub>l</sub>	port/Export	:
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Quarterly	38.0%	16.9%	34.1%	54.3%	68.9%	68.9%	37.7%	14.3%	34.8%	100.0%	100.0%	100.0%
Twice a year	17.1%	12.4%	23.0%	21.7%	10.5%	3.6%	15.1%	9.5%	26.1%	0.0%	0.0%	0.0%
Annually	33.9%	48.0%	35.3%	20.5%	17.9%	19.2%	37.7%	57.1%	34.8%	0.0%	0.0%	0.0%
Every 1-2 years	3.7%	6.3%	2.8%	2.6%	1.6%	3.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Every 2-3 years	2.0%	4.7%	0.9%	0.9%	0.8%	1.8%	3.8%	4.8%	4.3%	0.0%	0.0%	0.0%
Every 3+ years	1.7%	2.9%	1.8%	0.0%	0.0%	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Never	3.5%	8.9%	2.1%	0.0%	0.4%	0.6%	5.7%	14.3%	0.0%	0.0%	0.0%	0.0%

#### asset international

John Hanco PLAN SERVICES

### **Retirement Income**



John Hancoc RETIREMENT PLAN SERVICES

## Which (if any) retirement income-oriented products/services do you offer in your plan?

			All In	dustries			l	Distributio	on/Manufacti	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
In-plan income products that guarantee monthly income	6.9%	5.8%	7.2%	8.1%	7.8%	6.2%	5.7%	4.8%	4.3%	33.3%	0.0%	0.0%
In-plan income products that guarantee a base benefit	3.0%	2.2%	3.1%	3.9%	4.3%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
In-plan income NOT offering guarantees	7.9%	6.9%	7.3%	6.6%	11.0%	13.0%	9.4%	14.3%	0.0%	0.0%	40.0%	0.0%
Out of plan annuity purchase/ bidding service	3.5%	0.9%	2.8%	3.9%	5.1%	15.5%	5.7%	0.0%	13.0%	0.0%	0.0%	0.0%
Unsure	24.0%	37.1%	24.7%	14.8%	9.4%	6.8%	20.8%	33.3%	17.4%	0.0%	0.0%	0.0%
No income products offered	58.6%	50.1%	58.2%	67.8%	69.4%	61.5%	58.5%	47.6%	65.2%	66.7%	60.0%	100.0%

#### asset international

ohn Ha PLAN SERVICES

### Does your defined contribution plan design allow for systematic withdrawals\* at retirement?

				All In	dustries			D	istributio	n/Manufactur	er's Rep/Impo	rt/Export	
		Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200- \$1B)	<b>Mega</b> (>\$1B)
	Yes	50.6%	41.4%	52.4%	57.8%	57.8%	62.4%	42.3%	38.2%	40.8%	60.0%	42.9%	100.0%
	No	29.2%	23.9%	30.7%	32.9%	35.2%	30.6%	36.1%	26.5%	42.9%	40.0%	42.9%	0.0%
U	nsure	20.2%	34.8%	16.9%	9.4%	7.0%	7.0%	21.6%	35.3%	16.3%	0.0%	14.3%	0.0%

\*Systematic withdrawals (vs. lump sum or partial distributions) allow participants to schedule a series of recurring payments, thus creating a predictable stream of retirement income.



I AN SERVICE

### Fees/Expenses



John Hancock RETIREMENT PLAN SERVICES

## What is the approximate average asset-weighted expense ratio of all investment options in your plan?

			All Inc	dustries				Distributi	on/Manufacti	ırer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Less than 0.25% (<25 bps)	9.8%	7.0%	6.5%	10.3%	16.4%	32.4%	5.2%	2.9%	6.3%	0.0%	16.7%	0.0%
0.25%50% (25-50 bps)	19.4%	13.4%	16.0%	24.4%	34.4%	37.3%	13.5%	14.3%	14.6%	0.0%	16.7%	0.0%
0.51%75% (51-75 bps)	16.5%	8.4%	17.7%	28.1%	25.3%	12.4%	16.7%	8.6%	14.6%	40.0%	50.0%	50.0%
0.76%-1% (76-100 bps)	13.7%	11.0%	19.8%	13.3%	7.2%	0.8%	16.7%	11.4%	20.8%	20.0%	16.7%	0.0%
1.01%-1.50% (101-150 bps)	7.2%	9.4%	9.6%	2.4%	0.8%	1.2%	10.4%	8.6%	14.6%	0.0%	0.0%	0.0%
1.51%-2.00% (151-200 bps)	1.1%	1.7%	1.3%	0.6%	0.0%	0.4%	1.0%	2.9%	0.0%	0.0%	0.0%	0.0%
2.01%-2.50% (201-250 bps)	0.4%	0.7%	0.1%	0.4%	0.6%	0.0%	1.0%	2.9%	0.0%	0.0%	0.0%	0.0%
More than 2.50% (more than 250 bps)	0.2%	0.3%	0.1%	0.2%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Unsure	31.6%	48.0%	28.8%	20.2%	14.7%	15.4%	35.4%	48.6%	29.2%	40.0%	0.0%	50.0%

#### asset international

AN SERVICES

## Does your organization/plan have a policy to address fee equalization?

			All	Industries				Distribut	ion/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes, a policy is in place	15.8%	11.4%	12.7%	25.2%	23.2%	26.9%	15.3%	16.7%	8.3%	40.0%	42.9%	0.0%
No, but we plan to implement in the next year	3.6%	2.0%	3.0%	5.7%	7.7%	5.4%	2.0%	0.0%	4.2%	0.0%	0.0%	0.0%
No, but we may develop one in future	14.6%	8.9%	15.0%	20.9%	22.4%	16.9%	20.4%	11.1%	27.1%	20.0%	14.3%	50.0%
No, and no plans to	26.5%	31.9%	28.1%	18.6%	18.1%	17.8%	25.5%	38.9%	18.8%	20.0%	14.3%	0.0%
Unsure	39.5%	45.8%	41.2%	29.5%	28.5%	33.1%	36.7%	33.3%	41.7%	20.0%	28.6%	50.0%

#### asset international

PLAN SERVICES

Does your plan employ an "ERISA account" or "plan expense reimbursement account" to capture appropriate revenue sharing credits?

			All Ind	lustries				Distribut	ion/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	37.4%	24.2%	33.6%	57.7%	63.4%	45.8%	41.9%	36.4%	28.3%	100.0%	100.0%	100.0%
No	28.8%	28.9%	29.8%	24.5%	24.0%	37.5%	22.6%	24.2%	28.3%	0.0%	0.0%	0.0%
Unsure	33.8%	46.8%	36.6%	17.8%	12.7%	16.7%	35.5%	39.4%	43.5%	0.0%	0.0%	0.0%



PLAN SERVICES

# For the prior plan year, did you calculate the total fees (all sources) paid to your DC provider/recordkeeper?

			All Ind	ustries				Distributi	on/Manufactu	irer's Rep/Impo	rt/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes, and we externally benchmarked our plan's costs/fees	34.7%	18.7%	35.7%	51.0%	53.9%	49.6%	37.0%	24.3%	40.8%	60.0%	57.1%	50.0%
Yes, and we plan to externally benchmark our plan's costs/fees	7.0%	4.5%	5.9%	8.9%	12.0%	14.6%	9.0%	2.7%	10.2%	20.0%	14.3%	50.0%
Yes, but we did NOT externally benchmark our plan's costs/fees	14.6%	14.5%	15.8%	12.8%	12.0%	15.9%	12.0%	13.5%	14.3%	0.0%	0.0%	0.0%
No, but we intend to	3.6%	4.8%	3.8%	1.8%	1.6%	2.4%	4.0%	10.8%	0.0%	0.0%	0.0%	0.0%
No, but we may at some point	18.2%	28.4%	17.0%	10.4%	7.5%	3.7%	18.0%	29.7%	12.2%	0.0%	14.3%	0.0%
Unsure	22.0%	29.0%	21.8%	15.2%	13.1%	13.8%	20.0%	18.9%	22.4%	20.0%	14.3%	0.0%

#### asset international

LAN SERVICES

## Who pays for the plan's administrative/recordkeeping expenses not covered by related investment revenue?

			All In	dustries			[	Distributio	on/Manufactu	rer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)
Participants - Fees paid via fixed costs billed to participant accounts	21.3%	15.1%	20.9%	24.7%	27.4%	40.2%	26.0%	24.3%	24.5%	40.0%	28.6%	50.0%
Shared Responsibility - Participants are charged some fees directly while our organization covers other expenses directly	22.5%	20.5%	23.5%	24.1%	22.4%	24.4%	24.0%	18.9%	26.5%	40.0%	28.6%	0.0%
Our organization - All fees paid exclusively by our company	35.9%	47.1%	34.6%	29.7%	24.0%	15.4%	35.0%	37.8%	36.7%	0.0%	28.6%	50.0%
Not applicable - All plan fees are paid via revenue sharing	11.0%	5.3%	11.3%	15.9%	21.6%	13.4%	7.0%	5.4%	6.1%	20.0%	14.3%	0.0%
Unsure	9.3%	12.0%	9.7%	5.6%	4.5%	6.5%	8.0%	13.5%	6.1%	0.0%	0.0%	0.0%

#### asset international

LAN SERVICES

## How often do you formally review actual administrative costs/fees?

			All In	dustries				Distributi	on/Manufactı	ırer's Rep/Impo	ort/Export	
	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Annually	75.9%	71.7%	78.6%	78.5%	75.8%	76.8%	80.2%	81.1%	78.0%	80.0%	85.7%	100.0%
Every 1-2 years	9.5%	10.9%	9.2%	9.3%	9.2%	4.7%	8.9%	2.7%	12.0%	20.0%	14.3%	0.0%
Every 2-3 years	6.0%	5.4%	5.6%	7.2%	7.1%	7.9%	4.0%	2.7%	6.0%	0.0%	0.0%	0.0%
Every 3-5 years	1.7%	1.3%	1.3%	1.5%	2.9%	3.9%	2.0%	2.7%	2.0%	0.0%	0.0%	0.0%
Every 5+ years	1.2%	1.5%	1.2%	0.4%	2.1%	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Never	5.7%	9.3%	4.0%	3.1%	2.9%	5.9%	5.0%	10.8%	2.0%	0.0%	0.0%	0.0%

#### asset international

ohn Ha PLAN SERVICES

### **Defined Contribution Providers**



John Hancoc RETIREMENT PLAN SERVICES

### For how long has your organization used your DC provider?

			All Ind	lustries				Distril	bution/Manu	facturer's Rep/	/Import/Expor	t
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Less than 1 year	3.9%	4.8%	3.4%	2.8%	4.7%	3.1%	2.0%	2.6%	2.0%	0.0%	0.0%	0.0%
More than 1 year but less than 3 years	12.4%	17.3%	11.9%	7.0%	7.9%	7.4%	9.8%	13.2%	10.0%	0.0%	0.0%	0.0%
More than 3 years but less than 5 years	13.5%	15.9%	14.4%	10.9%	8.6%	7.4%	16.7%	15.8%	22.0%	0.0%	0.0%	0.0%
More than 5 years but less than 7 years	11.6%	12.4%	11.0%	14.4%	8.4%	10.5%	20.6%	26.3%	12.0%	60.0%	28.6%	0.0%
More than 7 years	56.4%	46.3%	58.0%	63.0%	69.4%	69.4%	48.0%	36.8%	54.0%	40.0%	71.4%	50.0%
Don't know	2.2%	3.4%	1.4%	1.9%	1.0%	2.3%	2.9%	5.3%	0.0%	0.0%	0.0%	50.0%

#### asset international

tohn H PLAN SERVICES

## How often do you formally evaluate your DC provider?

			All In	dustries				Distribu	tion/Manufac	turer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Annually	59.0%	64.0%	62.9%	46.9%	47.1%	50.0%	62.7%	65.8%	66.0%	40.0%	57.1%	0.0%
Every 1 to <2 years	8.5%	10.1%	9.0%	7.8%	4.7%	3.5%	14.7%	15.8%	16.0%	0.0%	14.3%	0.0%
Every 2 to <3 years	8.7%	6.9%	7.7%	13.3%	11.2%	11.7%	5.9%	2.6%	6.0%	20.0%	14.3%	0.0%
Every 3 to <5 years	11.1%	5.2%	10.8%	15.7%	21.9%	19.5%	10.8%	2.6%	10.0%	40.0%	14.3%	100.0%
Every 5+ years	5.0%	2.2%	4.6%	8.7%	9.4%	9.0%	2.0%	2.6%	2.0%	0.0%	0.0%	0.0%
Never	7.7%	11.6%	5.1%	7.6%	5.7%	6.3%	3.9%	10.5%	0.0%	0.0%	0.0%	0.0%

### asset international

John Hanco PLAN SERVICES

### Advice and Advisers



John Hancock RETIREMENT PLAN SERVICES

## Does your plan use the services of a financial adviser or institutional retirement plan consultant?

			All Ind	ustries				Distribu	ution/Manufac	turer's Rep/Imp	oort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	71.7%	65.9%	70.6%	79.2%	81.6%	72.3%	82.7%	85.7%	81.8%	100.0%	60.0%	100.0%
No	28.3%	34.1%	29.4%	20.8%	18.4%	27.7%	17.3%	14.3%	18.2%	0.0%	40.0%	0.0%

asset international

PLAN SERVICES

### What is the adviser's fee arrangement?

			All In	dustries			I	Distributio	on/Manufactu	rer's Rep/Impo	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
% of plan assets (bps)	41.1%	48.4%	54.5%	27.9%	13.9%	12.7%	48.8%	44.4%	66.7%	33.3%	0.0%	0.0%
Per participant	3.6%	4.0%	4.4%	2.6%	2.4%	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Project- based	4.5%	1.5%	2.1%	6.0%	12.0%	12.7%	7.0%	5.6%	5.6%	0.0%	33.3%	0.0%
Monthly/ Annual retainer	28.8%	6.6%	16.6%	54.3%	66.0%	61.9%	23.3%	16.7%	5.6%	100.0%	66.7%	100.0%
Performance (investments)	1.0%	1.3%	1.3%	0.8%	0.5%	0.0%	2.3%	0.0%	5.6%	0.0%	0.0%	0.0%
Performance (participation)	0.4%	0.2%	0.6%	0.4%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	20.3%	37.8%	18.3%	8.7%	8.1%	11.9%	25.6%	44.4%	16.7%	0.0%	0.0%	0.0%
Other	5.9%	4.2%	6.5%	6.4%	5.7%	8.5%	7.0%	5.6%	5.6%	0.0%	33.3%	0.0%

### asset international

John Hanco PLAN SERVICES

### For the prior plan year, did you calculate the actual fees your plan paid to your adviser?

			All In	dustries				Distrik	oution/Manufa	acturer's Rep/Im	port/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	59.2%	35.4%	59.8%	77.6%	76.2%	75.8%	55.8%	27.8%	66.7%	100.0%	100.0%	100.0%
No	27.8%	48.6%	25.0%	14.6%	16.7%	13.3%	30.2%	55.6%	16.7%	0.0%	0.0%	0.0%
Don't know	13.0%	16.0%	15.2%	7.8%	7.1%	10.8%	14.0%	16.7%	16.7%	0.0%	0.0%	0.0%



PLAN SERVICES

### Is your plan adviser a fiduciary to the plan?\*

			All Inc	lustries				Distributi	on/Manufactı	urer's Rep/Imp	ort/Export	
	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
No	25.7%	33.5%	30.0%	15.5%	13.7%	15.8%	25.6%	44.4%	16.7%	0.0%	0.0%	0.0%
Yes – 3(38) fiduciary	20.6%	19.0%	20.0%	25.5%	21.8%	17.5%	30.2%	27.8%	33.3%	0.0%	33.3%	100.0%
Yes – 3(21) fiduciary	33.6%	20.8%	31.2%	41.7%	51.2%	47.5%	27.9%	11.1%	27.8%	100.0%	66.7%	0.0%
Unsure / Don't know	20.0%	26.7%	18.8%	17.3%	13.3%	19.2%	16.3%	16.7%	22.2%	0.0%	0.0%	0.0%

\*[Note: A 3(21) fiduciary status relates to fiduciary roles lacking discretion while 3(38) fiduciary roles afford the adviser discretion over investment decisions.]

#### asset international

PLAN SERVICES

## What type(s) of services does the financial adviser or consultant provide?

			All I	ndustries				Distribut	tion/Manufac	cturer's Rep/Im	port/Export	:
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Review of fund performance	95.0%	89.8%	96.9%	97.7%	96.7%	94.9%	90.7%	83.3%	94.4%	100.0%	100.0%	100.0%
Plan investment selection guidance	92.4%	87.3%	94.3%	94.3%	93.8%	94.0%	90.7%	88.9%	88.9%	100.0%	100.0%	100.0%
Plan provider selection/due diligence	69.1%	62.1%	73.5%	78.5%	67.6%	51.3%	67.4%	72.2%	61.1%	66.7%	66.7%	100.0%
IPS review and monitoring	65.4%	46.1%	67.5%	82.3%	80.0%	63.2%	62.8%	55.6%	61.1%	100.0%	66.7%	100.0%
Provider fee analysis	80.2%	72.8%	82.1%	87.5%	83.3%	75.2%	72.1%	66.7%	77.8%	66.7%	66.7%	100.0%
Plan benchmarking	64.6%	50.8%	69.3%	73.2%	71.4%	59.0%	60.5%	55.6%	66.7%	66.7%	33.3%	100.0%
Plan education programs	47.6%	52.6%	58.7%	42.6%	25.2%	16.2%	48.8%	61.1%	50.0%	33.3%	0.0%	0.0%
One-on-one participant education	53.9%	74.2%	68.7%	37.4%	10.5%	5.1%	58.1%	72.2%	61.1%	33.3%	0.0%	0.0%
Group participant education	53.6%	70.8%	68.4%	37.4%	14.8%	7.7%	53.5%	72.2%	55.6%	0.0%	0.0%	0.0%
Review of funds with committee or internal plan administrator	74.9%	51.4%	81.3%	89.4%	81.9%	82.1%	72.1%	61.1%	72.2%	100.0%	100.0%	100.0%
Technical help with corporate transactions impacting the plan	32.3%	35.9%	35.6%	30.2%	27.6%	12.8%	30.2%	44.4%	16.7%	0.0%	66.7%	0.0%
Plan compliance review	49.7%	51.7%	55.0%	48.3%	41.0%	30.8%	48.8%	44.4%	55.6%	33.3%	66.7%	0.0%

#### asset international

PLAN SERVICES

## Is financial/investment advice offered to participants in your DC plan?

			All Ind	ustries			[	Distributio	on/Manufactu	irer's Rep/Impo	ort/Expor	t
	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50- <\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200- \$1B)	<b>Mega</b> (>\$1B)
Yes, via onsite meetings with an adviser outside the plan	40.8%	45.1%	48.6%	32.0%	24.9%	12.2%	44.0%	45.9%	49.0%	0.0%	28.6%	50.0%
Yes, via phone-based conversations with an adviser outside the plan	24.4%	23.3%	28.6%	25.1%	17.3%	12.9%	24.0%	29.7%	24.5%	20.0%	0.0%	0.0%
Yes, via 3rd party (i.e., Financial Engines, etc.) independent of our DC recordkeeper	16.1%	11.0%	14.8%	19.0%	21.5%	38.4%	11.0%	2.7%	12.2%	0.0%	42.9%	50.0%
Yes, via proprietary services offered through our DC recordkeeper	32.4%	20.7%	34.2%	44.4%	49.5%	33.7%	31.0%	16.2%	38.8%	60.0%	28.6%	50.0%
Yes, via another source	5.6%	4.8%	6.4%	5.4%	6.3%	4.3%	6.0%	2.7%	6.1%	40.0%	0.0%	0.0%
Total "Yes"	74.0%	70.4%	78.6%	73.4%	72.5%	68.2%	76.0%	67.6%	81.6%	80.0%	71.4%	100.0%
No	26.0%	29.6%	21.4%	26.6%	27.5%	31.8%	24.0%	32.4%	18.4%	20.0%	28.6%	0.0%

#### asset international

PLAN SERVICES

## Does your organization offer participants general education on any of the following financial topics?

			All I	ndustries				Distribut	tion/Manufa	cturer's Rep/Im	port/Export	t
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Saving and Budgeting	36.0%	20.3%	34.7%	50.7%	58.2%	66.3%	36.0%	24.3%	34.7%	60.0%	85.7%	50.0%
Investing Basics/Strategies	51.7%	33.3%	53.9%	67.4%	73.2%	73.4%	52.0%	35.1%	57.1%	100.0%	71.4%	50.0%
Credit and/or Debt Management	16.1%	7.8%	14.5%	22.8%	28.7%	38.9%	17.0%	10.8%	12.2%	40.0%	57.1%	50.0%
Home buying	8.2%	4.4%	6.9%	11.8%	12.9%	22.2%	3.0%	0.0%	0.0%	40.0%	0.0%	50.0%
College saving	12.5%	5.1%	10.8%	17.6%	25.0%	34.9%	15.0%	8.1%	12.2%	60.0%	28.6%	50.0%
Social Security withdrawal options/strategies	17.1%	6.4%	15.8%	25.8%	33.9%	39.7%	22.0%	16.2%	18.4%	80.0%	42.9%	0.0%
Tax/Estate planning	12.3%	5.8%	10.0%	19.3%	23.2%	32.5%	15.0%	8.1%	12.2%	20.0%	57.1%	50.0%
Retirement healthcare costs/savings options	19.9%	9.2%	19.3%	30.5%	36.3%	36.1%	14.0%	10.8%	12.2%	40.0%	14.3%	50.0%
Long-term care	9.0%	4.0%	8.8%	13.7%	16.1%	18.3%	8.0%	2.7%	10.2%	0.0%	14.3%	50.0%
NONE – We do not offer any general financial education	40.7%	60.1%	38.0%	24.2%	19.7%	16.7%	38.0%	54.1%	32.7%	0.0%	14.3%	50.0%

#### asset international

LAN SERVICES

### Plan Oversight and Administration



John Hancoc RETIREMENT PLAN SERVICES

### Does your organization have an investment committee for the DC plan?

			All In	dustries				Distribut	ion/Manufact	urer's Rep/Imp	oort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes - committee includes only internal employees	44.9%	26.4%	45.9%	55.3%	63.3%	67.3%	37.7%	23.8%	47.8%	0.0%	60.0%	100.0%
Yes - committee includes only people external to our company	2.4%	2.0%	2.0%	3.2%	3.1%	3.6%	1.9%	0.0%	0.0%	33.3%	0.0%	0.0%
Yes - committee includes a mix of internal and external people	29.3%	20.7%	35.1%	36.0%	28.6%	19.6%	35.8%	33.3%	34.8%	66.7%	40.0%	0.0%
Yes - but unsure of composition of investment committee	1.4%	1.7%	0.7%	1.2%	1.9%	3.6%	1.9%	4.8%	0.0%	0.0%	0.0%	0.0%
No investment committee	18.8%	43.3%	13.6%	2.9%	2.3%	4.8%	18.9%	33.3%	13.0%	0.0%	0.0%	0.0%
Don't know	3.1%	5.8%	2.8%	1.5%	0.8%	1.2%	3.8%	4.8%	4.3%	0.0%	0.0%	0.0%

#### asset international

ohn Ha PLAN SERVICES

## Do you have a written investment policy statement (IPS) for the DC plan?

			All In	dustries				Distrib	ution/Manufac	turer's Rep/Imp	oort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	66.9%	42.7%	67.4%	88.9%	89.2%	85.7%	69.8%	57.1%	69.6%	100.0%	100.0%	100.0%
No	19.8%	35.1%	18.9%	7.0%	6.9%	7.7%	15.1%	19.0%	17.4%	0.0%	0.0%	0.0%
Don't know	13.3%	22.3%	13.8%	4.1%	3.9%	6.5%	15.1%	23.8%	13.0%	0.0%	0.0%	0.0%



ohn Han PLAN SERVICES

### If you have an IPS, does it specifically cover targetdate funds and their underlying funds?

			All In	dustries				Distri	bution/Manuf	acturer's Rep/Im	port/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Yes	50.0%	47.8%	47.9%	55.6%	48.1%	55.2%	43.2%	33.3%	56.3%	100.0%	0.0%	0.0%
No	30.4%	24.1%	32.5%	29.3%	33.3%	31.7%	37.8%	41.7%	31.3%	0.0%	60.0%	100.0%
Unsure	19.6%	28.1%	19.6%	15.1%	18.6%	13.1%	18.9%	25.0%	12.5%	0.0%	40.0%	0.0%



PLAN SERVICES

### How many Responsible Plan Fiduciaries (RPFs) does your plan have, as defined by regulation 408(b)(2)?\*

			All Ir	dustries			ſ	Distributio	on/Manufactu	rer's Rep/Im	port/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50- <\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
One person	19.9%	27.6%	16.3%	15.2%	20.9%	16.8%	13.2%	19.0%	8.7%	0.0%	20.0%	0.0%
2-3 people	37.2%	44.1%	43.3%	27.1%	21.3%	18.0%	49.1%	52.4%	47.8%	33.3%	40.0%	100.0%
4-5 people	16.3%	6.5%	19.2%	23.3%	21.3%	19.2%	13.2%	4.8%	21.7%	33.3%	0.0%	0.0%
More than 5 people	12.3%	3.3%	9.4%	22.2%	24.8%	28.7%	11.3%	4.8%	8.7%	33.3%	40.0%	0.0%
Don't Know	14.2%	18.6%	11.8%	12.2%	11.6%	17.4%	13.2%	19.0%	13.0%	0.0%	0.0%	0.0%

\*[Note: 408(b)2 defined a RPF as "a fiduciary with authority to cause the covered plan to enter into, or extend or renew, the contract or arrangement." In other words, it is the person or committee who has the power to hire and fire the particular service provider, e.g., the broker-dealer, recordkeeper or RIA.]

#### asset international

### Has your organization developed targeted education/communications to participants surrounding decisions related to the following topics? (% "yes")

			All Ind	ustries				Distributi	on/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Rolling over past plan balances into current plan	32.5%	27.9%	34.6%	33.5%	37.5%	35.1%	37.8%	29.7%	41.7%	60.0%	50.0%	0.0%
Taking a pre- retirement distribution	19.0%	16.6%	20.2%	20.2%	21.6%	18.1%	22.1%	16.7%	28.3%	20.0%	16.7%	0.0%
Distribution/ rollover options upon employee termination/ separation	40.4%	33.2%	42.2%	42.6%	49.5%	49.2%	51.0%	43.2%	54.2%	80.0%	66.7%	0.0%
Income/ distribution options upon retirement	29.6%	21.1%	31.8%	31.5%	42.4%	38.6%	34.4%	29.7%	42.6%	40.0%	0.0%	0.0%

asset internatio<u>nal</u>

I AN SERVICE

When communicating with plan participants, how often do you vary/target the message based on participant demographics (i.e., age, gender, income, etc.)?

			All Ind	lustries				Distributi	on/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	Large (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Always	10.3%	10.1%	11.2%	9.9%	11.7%	4.7%	8.1%	5.4%	8.3%	40.0%	0.0%	0.0%
Sometimes	38.6%	19.9%	38.9%	55.1%	62.2%	68.9%	48.5%	24.3%	58.3%	60.0%	85.7%	100.0%
Never	21.7%	25.3%	23.1%	17.7%	13.8%	14.6%	17.2%	18.9%	20.8%	0.0%	0.0%	0.0%
Unsure / Don't know	9.5%	12.5%	8.9%	5.8%	6.3%	8.7%	8.1%	18.9%	2.1%	0.0%	0.0%	0.0%
Not applicable we don't have a formal communications/ education program	19.9%	32.3%	17.9%	11.5%	6.0%	3.1%	18.2%	32.4%	10.4%	0.0%	14.3%	0.0%

#### asset international

## Please indicate your level of agreement with each of the following statements (% "agree" or "slightly agree")

			All Inc	lustries				Distributi	on/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Our organization prefers terminated employees with material balances remain in our plan	35.4%	23.6%	31.4%	45.2%	52.5%	61.1%	42.3%	47.6%	30.4%	50.0%	60.0%	100.0%
Most of our employees will achieve their retirement goals by age 65	30.2%	25.4%	29.9%	32.6%	35.9%	38.1%	15.4%	14.3%	8.7%	0.0%	40.0%	100.0%
Our plan will likely add more retirement income investment products/services in the near future	27.9%	28.2%	28.0%	29.2%	27.1%	24.6%	25.0%	28.6%	17.4%	0.0%	40.0%	100.0%
The DoL's 2012 fee disclosure requirements have greatly improved our understanding of our plan fees	51.5%	51.3%	52.5%	53.5%	50.4%	44.6%	46.2%	52.4%	39.1%	0.0%	80.0%	0.0%

#### asset international

AN SERVICES

## Which of the following measures, if any, do you use to assess the success of your plan?

			All In	dustries				Distributi	on/Manufact	urer's Rep/Imp	ort/Export	
	Overall	Micro (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)	Overall	<b>Micro</b> (<\$5MM)	<b>Small</b> (\$5-<\$50MM)	<b>Mid</b> (\$50-<\$200MM)	<b>Large</b> (\$200-\$1B)	<b>Mega</b> (>\$1B)
Participation rates	64.3%	45.6%	67.3%	75.1%	79.1%	84.0%	73.1%	70.0%	69.6%	100.0%	80.0%	100.0%
Deferral rates	52.8%	32.8%	55.0%	65.5%	68.8%	76.7%	61.5%	55.0%	56.5%	100.0%	80.0%	100.0%
Participants meeting monthly retirement income goals	6.1%	3.5%	5.4%	11.7%	8.7%	8.6%	3.8%	5.0%	4.3%	0.0%	0.0%	0.0%
Participants meeting retirement income replacement ratio goals	8.0%	2.6%	5.9%	15.6%	15.8%	17.8%	3.8%	5.0%	0.0%	0.0%	20.0%	0.0%
Participants saving to match	21.9%	12.0%	20.8%	24.3%	32.4%	50.9%	19.2%	15.0%	17.4%	0.0%	60.0%	0.0%
Participants with "appropriate" asset allocations	14.4%	6.0%	9.8%	23.1%	26.1%	44.2%	9.6%	5.0%	13.0%	0.0%	20.0%	0.0%
Increased deferrals	10.0%	6.4%	10.2%	13.5%	13.0%	14.1%	9.6%	5.0%	13.0%	0.0%	20.0%	0.0%
Participants using advice tools offered	12.8%	4.8%	10.8%	20.1%	23.3%	29.4%	7.7%	5.0%	8.7%	33.3%	0.0%	0.0%
Satisfaction surveys	16.3%	14.7%	17.2%	13.8%	17.8%	22.7%	9.6%	15.0%	0.0%	33.3%	20.0%	0.0%
Plan benchmarking	28.4%	14.7%	30.7%	39.9%	36.8%	39.3%	28.8%	25.0%	26.1%	66.7%	40.0%	0.0%
No success measures	26.3%	43.0%	23.9%	16.5%	14.2%	13.5%	21.2%	25.0%	26.1%	0.0%	0.0%	0.0%

#### asset international

PLAN SERVICES

### For more reports like this one...

If you would be interested in seeing a report similar to this one for another industry, or if you would like to see additional topics explored in this report, please contact **Brian O'Keefe** at (203) 979-3091 or <u>bokeefe@assetinternational.com</u>.



## PLANSPONSOR Industry Reports currently available include:

•403(b) plans	•Government/Public Works: County, State and Federal	
•457 plans	Healthcare Organizations (for profit)	
<ul> <li>Accounting/CPA Firm/Financial Planning</li> </ul>	Healthcare Organizations (not for profit)	
<ul> <li>Advertising/Marketing/Printing</li> </ul>	<ul> <li>Hotels/Gaming/Entertainment/Hospitality/Travel</li> </ul>	
•Aerospace/Defense	•Insurance/Reinsurance	
•Agriculture	<ul> <li>Investment Banking/Holding Companies</li> </ul>	
•Architecture	Labor Unions	
<ul> <li>Automotive Dealerships/Service</li> </ul>	•Law Firms	
<ul> <li>Automotive Manufacturing/Parts</li> </ul>	Manufacturing: Consumer Products	
•Banking: Commercial/Retail	Manufacturing: Industrial Products	
<ul> <li>Building/Construction/Contracting</li> </ul>	<ul> <li>Media/Communications/Publishing</li> </ul>	
Business Services/Staffing	<ul> <li>Membership Organizations/Industry Associations</li> </ul>	
•Chemicals/Mining	<ul> <li>Nonprofit Organizations/Endowments/Foundations</li> </ul>	
•Consulting	•Oil & Gas/Energy	
•Consumer Services	Pharmaceuticals	
Credit Unions	<ul> <li>Real Estate Management, Investment and Development</li> </ul>	
<ul> <li>Distribution/Manufacturer's Rep/Import/Export</li> </ul>	Religious Organizations/Social Services	
•Education: Higher Ed	Research & Development	
<ul> <li>Education: K12/Preschool/Daycare</li> </ul>	Restaurants/Food Service	
•Engineering	•Retail	
<ul> <li>Environmental, Recycling, Remediation, Testing, Consulting</li> </ul>	<ul> <li>Technology/Computers/Software</li> </ul>	
<ul> <li>Equipment Sales/Leasing/Service</li> </ul>	•Telecommunications	
•Financial Services	•Transportation/Airlines	
•Fortune 1000	•Utilities	
<ul> <li>Government/Public Works: City/Municipal</li> </ul>	•Wholesale	

### Reports are also available by region, by SIC code and by custom parameters

### asset international

PLAN SERVICES